

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DT 07-011

Respondent: Stephen E. Smith
Title: Vice President – Business
Development

REQUEST: One Communications, Rebuttal Testimony Data Request

DATED: September 17, 2007

ITEM: One Comm R-5 Please refer to the Smith rebuttal testimony regarding the Hawaiian Telecom transaction at pp. 9-13.

- (a) Were the service problems encountered by retail and wholesale customers in Hawaii following that cutover caused primarily by the unsuccessful conversion and uploading of Verizon's data to the buyer's new systems?
- (b) Please explain Verizon's involvement in the efforts in Hawaii post-cutover, if any.
- (c) Was the cutover process used in Hawaii a "flash-cut?"

REPLY: (a) and (b): During the data migration to Hawaiian Telcom, Verizon did not record issues related to data migration, nor was Verizon contacted by Hawaiian Telcom regarding any issues relating to data migration following Cutover. To the extent Verizon understands this question, Verizon provided all assistance it was required to provide to Hawaiian Telcom and that Hawaiian Telcom requested.

- (c) Yes.

VZ# 908